



Thank you for taking part!

Your opinion counts! That's why we regularly ask how satisfied you are with us and with how we communicate with you. A lot of pensioners recently completed the questionnaire for our customer satisfaction survey. They also answered questions about the new pension system. Did you fill in the questionnaire? If so, thank you for doing so! It helps us improve how we communicate. You can read the results of the survey on our website and in the newsletter later this year.

Pension meetings later this year

Are you curious about how your pension and the pension fund are doing, not just now, but also later when the new pension scheme is in place? If so, you can sign up for one of the pension meetings in your area.

- Van der Valk Hotel Zwolle: Wednesday 23 October 2024
- Van der Valk Hotel Breukelen: Wednesday 30 October 2024
- Van der Valk Hotel Ridderkerk: Wednesday 20 November 2024

You will receive an invitation. Make sure you save the date in your diary. The language for the meetings will be Dutch.

[Sign up here](#)

Payment of your pension

We will transfer your pension to your bank on the following dates:

- Monday 23 September 2024
- Wednesday 23 October 2024
- Friday 22 November 2024

Your pension will be in your account either on these dates or one day later.

[All payment dates in 2024](#)

You will receive your pension overview in November

Are you receiving a pension from us? If so, you will receive your Uniform Pension Overview for Pensioners (UPOP) in November this year.

[Learn more](#)



Questions about the new pension system

Now that the new (Dutch) Future Pensions Act has come into force, we can well understand that you may have questions about it. We will therefore answer the most frequently asked questions about the new pension system.

I have retired. Will I receive a different pension every month?

No, we fully understand that you do not want to be surprised by fluctuations in your income. We therefore adjust pensions no more than once a year and they remain stable for the rest of the year.

[More questions and answers](#)

What do you think of Op Koers?

In our annual Op Koers magazine, you can read personal stories from the merchant navy sector as well as useful information about your pension. Number 5 was published in July, so now's a good time to ask you for feedback. We're eager to hear what you think of Op Koers, so please fill in the brief questionnaire.

[Fill in the questionnaire](#)

A procession at sea

Kees (76) went to sea when he was 14 and in his years on board, he experienced a lot. In 1991, he was the captain on a sea-going tug and was assigned to tow three decommissioned US merchant ships from San Francisco to Thailand. It was a journey full of obstacles and unexpected events. Read about it in Op Koers.

[Read the story](#)

How about your own story in Op Koers?

Do you have a story of your own for Op Koers? Then contact servicedesk@koopvaardij.nl, referring to Op Koers 2025. You can also give us your details using this form.

[Don't delay!](#)

Also interesting

- [PGGM is the administrator for the Bpf Koopvaardij pension scheme from 1 July 2024](#)

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Wilt u liever geen e-mails meer ontvangen? Ga naar [Mijn Koopvaardij](#) en meld u af.